



Fortis Safety Ltd

Terms and Conditions

Last updated: October 2025

Company: Fortis Safety Ltd

Website: www.fortis-safety.com

Registered Address: North Newbald, Yorkshire, UK

Contact: info@fortis-safety.com

1. Introduction

Welcome to **Fortis Safety Ltd** ("we", "us", "our"). These Terms and Conditions govern your use of our website and the purchase of goods through it.

By using this website or placing an order, you agree to be bound by these Terms. If you do not agree, please do not use our site.

2. About Us

Fortis Safety Ltd is a UK-based retailer specialising in elite protection equipment for high-risk industries.

We operate solely from our site in North Newbald, Yorkshire, and deliver to UK addresses only.

3. Definitions

- **"Customer", "you", "your"** – any person or business purchasing goods or using the website.
- **"Goods"** – items sold on our website.
- **"Custom Order"** – any product made or sourced specifically to customer specifications.

4. Orders and Acceptance

- 4.1 Orders can be placed online via www.fortis-safety.com or via phone and e-mail (using a prescribed form)
- 4.2 All orders are subject to acceptance and availability.
- 4.3 Once an order is placed, you will receive an email confirmation. This does not constitute acceptance. A contract is formed when we dispatch your goods.
- 4.4 We reserve the right to refuse or cancel any order if payment is not received, stock is unavailable, or we believe the order to be fraudulent.

5. Prices and Payment

- 5.1 All prices are shown in GBP (£) and include VAT (where applicable).
- 5.2 We accept payment by credit/debit card and bank transfer.
- 5.3 Full payment must be received before goods are dispatched.
- 5.4 Prices may change without notice, but confirmed orders will not be affected.

6. Delivery

- 6.1 We currently deliver within the United Kingdom only.
- 6.2 Delivery times are estimates and may vary depending on stock availability and courier performance.
- 6.3 Risk in the goods passes to you upon delivery, but ownership remains with Fortis Safety Ltd until payment is received in full.

7. Returns and Cancellations

- 7.1 Stock items may be returned within 21 days of delivery for a refund or exchange, provided they are unused, in new condition, and in original packaging.
- 7.2 Custom order items (made or sourced specifically for you) are non-refundable, except in cases of defect or error on our part.
- 7.3 To request a return, contact info@fortis-safety.com quoting your order number.
- 7.4 Return shipping costs are the responsibility of the customer unless the item is faulty or incorrect.
- 7.5 Refunds will be processed using the original payment method within 14 days of receipt and inspection of returned goods.
- 7.6 These terms do not affect your statutory rights under the Consumer Rights Act 2015.

8. Warranty

- 8.1 All products supplied by Fortis Safety Ltd carry a 12-month warranty provided directly by the supplier (Ansell) unless otherwise stated.
- 8.2 This warranty covers manufacturing defects only. It does not cover damage caused by misuse, neglect, modification, or normal wear and tear.
- 8.3 In the event of a warranty claim, please contact info@fortis-safety.com with proof of purchase and details of the issue.

9. Business-to-Business Sales

- 9.1 For business customers, the terms of sale are subject to the Sale of Goods Act 1979 and Supply of Goods and Services Act 1982.

9.2 B2B sales are not covered by consumer cancellation rights.

9.3 Fortis Safety Ltd's liability to business customers is limited to the value of the goods supplied.

10. Limitation of Liability

10.1 Fortis Safety Ltd shall not be liable for any indirect, incidental, or consequential damages arising from the use of our products or website.

10.2 Nothing in these Terms limits liability for death or personal injury caused by negligence, or for fraud or fraudulent misrepresentation.

11. Intellectual Property

All content on this website, including text, images, logos, and design, is the property of Fortis Safety Ltd or its licensors and may not be copied or reproduced without written consent.

12. Data Protection and Privacy

We take your privacy seriously. Personal data is handled in accordance with the UK General Data Protection Regulation (UK GDPR) and our Privacy Policy, available on our website.

13. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Contact Information

If you have any questions about these Terms, please contact:

 info@fortis-safety.com

 Fortis Safety Ltd, North Newbald, Yorkshire, UK