



Fortis Safety Ltd

Privacy Policy

Fortis Safety Ltd

Effective Date: October 2025

1. Introduction

Fortis Safety Ltd (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website www.fortis-safety.com, contact us, or make a purchase.

By using our website, you agree to the terms of this policy.

2. Who We Are

Fortis Safety Ltd

North Newbald, Yorkshire, UK

✉ info@fortis-safety.com

We are the data controller responsible for your personal information under UK data protection laws (UK GDPR and Data Protection Act 2018).

3. Information We Collect

We may collect and process the following personal data:

- Identity data: name, company name, job title (if applicable).
- Contact data: email address, phone number, billing/delivery address.
- Transaction data: order details, payment method (we do not store card details).
- Technical data: IP address, browser type, and usage data (via cookies).

- Communications data: messages or correspondence you send to us.

We only collect data necessary to process your orders, provide customer service, and comply with legal obligations.

4. How We Use Your Information

We use your data to:

- Process and fulfil your orders.
- Manage customer accounts and communication.
- Respond to enquiries or service requests.
- Comply with tax and accounting requirements.
- Improve our website and services.

We do **not** sell, rent, or trade your personal information.

5. Legal Basis for Processing

We process your personal data based on:

- Contract – to fulfil your purchase or service agreement.
- Legal obligation – to comply with UK laws and accounting standards.
- Legitimate interest – to manage our business and communicate with customers.
- Consent – for marketing emails (if you opt in).

6. Sharing Your Data

We only share data where necessary, such as with:

- Payment processors and banks.
 - Delivery and logistics providers.
 - IT, web hosting, and security service providers.
- All partners are GDPR-compliant and only use data for agreed purposes.

7. Data Retention

We retain order and customer records for up to 7 years to comply with tax and legal requirements. After this period, data is securely deleted or anonymised.

8. Cookies

Our website uses cookies to improve user experience and website performance. You can control or delete cookies through your browser settings.

A separate **Cookie Policy** is available on our website.

9. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request correction or deletion of your data.
- Object to or restrict processing.
- Withdraw consent for marketing at any time.
- File a complaint with the Information Commissioner's Office (ICO).

To exercise your rights, email info@fortis-safety.com.

10. Data Security

We use appropriate technical and organisational measures to protect your data against loss, misuse, or unauthorised access.

11. Updates to This Policy

We may update this Privacy Policy periodically. The latest version will always be available at www.fortis-safety.com.

12. Contact

For any privacy-related queries:

 info@fortis-safety.com

 Fortis Safety Ltd, North Newbald, Yorkshire, UK